

Q: Why should I call Holman prior to an oil change?

A: A driver should always call Holman (1-800-CAR-CARE) before a maintenance event. The driver pre-authorization call to Holman enables them to know exactly what issues the driver needs addressed instead of the garage telling Holman what items they want to perform. The driver preauthorization call permits Holman to better manage the maintenance event and prevents garages from performing unwanted and unneeded work.

1. Preventative maintenance events are completed as necessary.
2. Assist with warranty issues.
3. Help direct the driver to the nearest provider, while considering price and strategic maintenance service providers.
4. Can advise the driver of any recalls which may exist.